EON Protocol Data Privacy & Protection Policy

Effective Date: 8th Sep, 2025 Last Updated: 8th Sep, 2025

At EON Protocol, protecting your personal data is at the heart of how we design our products and services. We are committed to ensuring transparency, accountability, and the highest standards of data protection in line with applicable laws, including the EU General Data Protection Regulation (GDPR) and Singapore's Personal Data Protection Act (PDPA).

1. Scope

This policy applies to all users, customers, and partners who interact with EON's products, services, websites, and applications, including but not limited to:

- AI-powered data concierge services
- Privacy-preserving compute and agentic AI tools
- Blockchain/Web3-enabled platforms

2. Principles We Follow

- Lawfulness, Fairness, Transparency We process data only for legitimate purposes, and in ways users understand.
- Purpose Limitation Data is collected only for clearly defined uses.
- **Data Minimisation** We collect only what is strictly necessary.
- Accuracy We keep data up to date and correct inaccuracies quickly.
- Storage Limitation Data is retained only as long as necessary.
- **Integrity & Confidentiality** Strong encryption, access controls, and secure storage by design.
- **Accountability** We document and review our practices regularly.

3. Data We Collect

Depending on your interaction with EON, we may collect:

- Identity Data Name, email, phone, account details
- **Technical Data** Device info, IP address, login metadata
- Transactional Data Subscription, billing, or service usage records

• **Behavioral Data** – Platform activity, preferences, analytics

We do not sell your data and will never use it for unauthorised profiling.

4. How We Use Your Data

- Provide, operate, and maintain EON Protocol services
- Authenticate your identity and secure your account
- Improve and personalise services based on usage patterns
- Communicate with you (updates, support, newsletters with consent)
- Comply with regulatory or legal requirements

5. Data Sharing & Transfers

- Third-party service providers (e.g., cloud hosting, payment processors) strictly under data processing agreements.
- Regulators and authorities if required by law.
- Cross-border transfers are done in compliance with GDPR/PDPA, with safeguards such as standard contractual clauses.

6. Security Measures

We adopt **privacy-by-design** principles across all products, including:

- End-to-end encryption of data in transit and at rest
- Zero-trust access controls for staff and partners
- Regular penetration testing and security audits
- Privacy-preserving technologies (e.g., FHE, differential privacy) in product architecture

7. Your Rights

Depending on your jurisdiction, you may:

- Request access to the data we hold about you
- Request corrections or deletion of your data
- Withdraw consent at any time

- Object to certain processing
- Request portability of your data

To exercise these rights, contact us at [info@eon-protocol.com].

8. Cookies & Tracking

We use minimal cookies for essential functionality and analytics. Where required, you will be asked to consent to cookies before use.

9. Children's Data

EON Protocol does not knowingly collect data from individuals under 16 years old. If such data is discovered, it will be deleted immediately.

10. Contact Us

If you have questions about this policy, please reach out:

info@eon-protocol.com